

Troubleshooting Tips for Nerve Stimulator Foot Bath.

Device screen appears frozen/unresponsive

- Make sure the lead wires are plugged in, carbon rubber pads connected, one in each water bay, and feet are inserted.
- Make sure hands are not wet when touching the touch screen.
- Make sure the buttons are not being pressed too hard. A light touch/tap is all that is needed.
- Make sure the device was not dropped in water.
- Shutdown the device, charge for 24-hours, and restart the device.

No Stimulation or Weak Stimulation

- Make sure the lead wires are plugged in, carbon rubber pads connected, one in each water bay, and feet are inserted. The intensity will not engage until the user is engaged.
- If your Neuropathy is late stage, there could be a lack of sensation in your feet. Make sure the stimulation is working by - inserting your hands into the bays with the intensity up. If you feel the intensity, then the device is working. Be sure not to over stimulate the feet in this scenario by turning the device up too high.
- Add more electrolyte solution.
- Replace lead wires if the device is over 6 months old.

Device Does Not Power On

- Charge the device for 24 hours.
- Make sure to hold down the power button on the side of the device for 3-5 seconds.

Stimulation Stops or the Program Ends Short of 30 mins

- Charge the device for 24 hours

What Does it Feel Like?

You will feel a mild tingling sensation; it should feel comfortably strong. If you feel a sharp prickling sensation, turn down the intensity level then raise the intensity until it feels comfortable.

Warnings:

- Discontinue use if the nerve bath if any abrasion or fissures in the skin form.
- If you have any sores or cuts on your feet, refrain from using until they completely heal.
- Do not use if you are pregnant or under 18 years old.
- Do not sleep with your therapy system.
- Consult your physician if you have a pacemaker or a cardiac condition.
- Do not submerge the device in water. If it gets wet, dry it off immediately. Do not use if damaged.
- At the end of the session, remove your feet and dry them thoroughly before walking around.
- Keep away from children.
- You cannot operate the device when plugged into the wall. Thus, you will not be able to charge the unit with the lead wires plugged in.
- It is normal to get some skin reddening after a session. This fades quickly. If it does not disappear, discontinue use of the system, and contact your supplier.